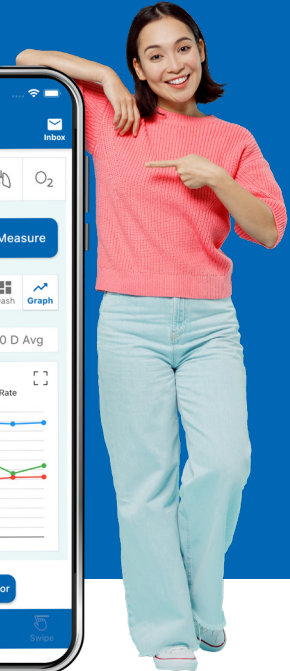
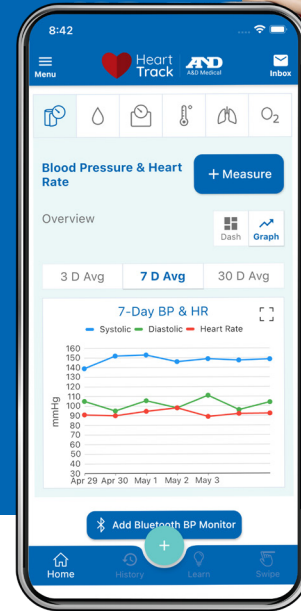


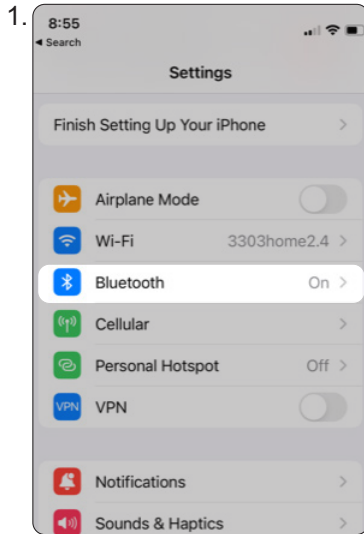


For Apple Users

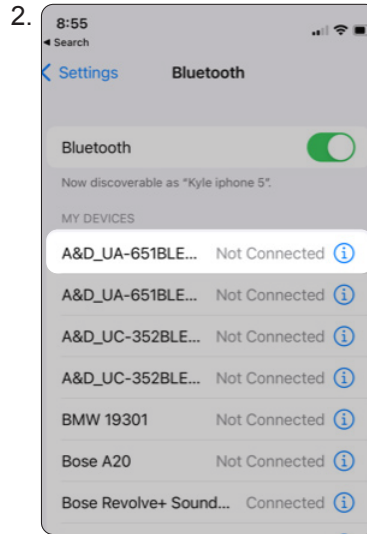
Heart Track Connectivity Troubleshooting



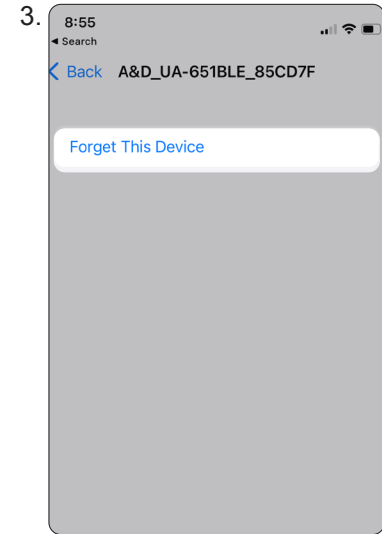
Check to see if device is already paired



Click on phone **Settings** and click on **Bluetooth**[®]

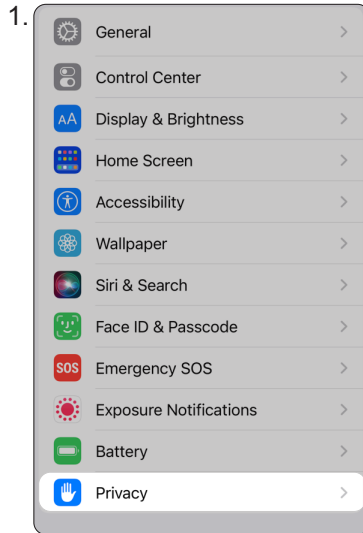


If device is listed under **"MY DEVICES"**, then it is paired
Click on the **"i"** next to the device

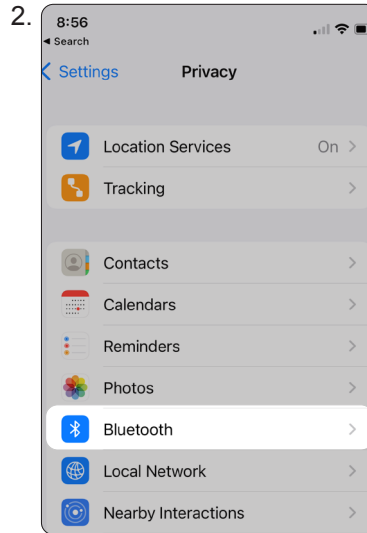


Click on **Forget This Device**
We want user to **"Start Over"**

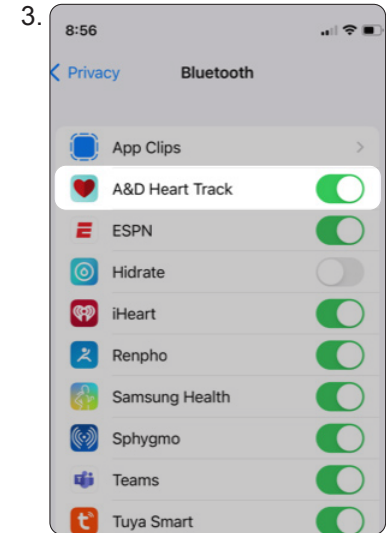
Check to make sure **Bluetooth®** is turned on for **A&D Heart Track**



Click on phone **Settings** and click on **Privacy**

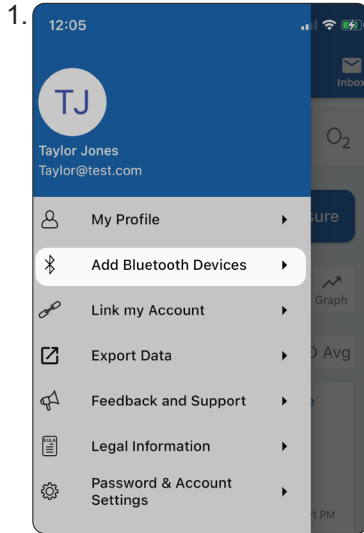


Click on **Bluetooth®**

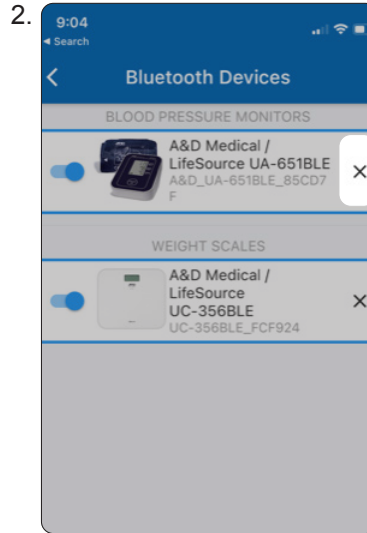


Ensure **“A&D Heart Track”** is turned **ON**

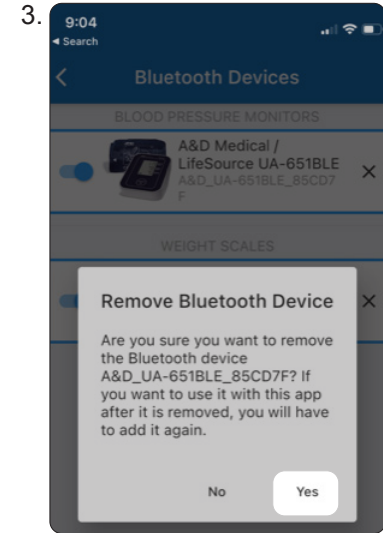
If the device was previously paired, unpair in the Heart Track Application



In the app, click on **Menu** and select **Add Bluetooth Devices**



Click on the **"X"** to unpair




Yes to remove Bluetooth® device


This is required because the app still thinks the device is paired, but the operating system has been disconnected. Again, we are trying to start over.

For UA-1200BLE or UB-1100BLE ONLY



1. Check to see if airplane mode is **ON**.

Press the **Start** button and  icon will appear on the front screen, in the lower left-hand corner.

If this appears,  measurements can be taken but device will not transmit data wirelessly and pairing will not work.

2. To turn this mode **OFF**, follow the below instructions:

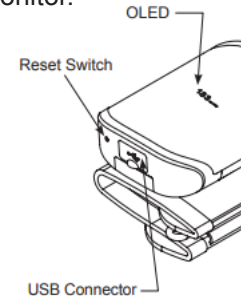
- Hold the **Start** button and the airplane mode select screen will display. Tap the **Start** button to switch between **ON** and **OFF**.



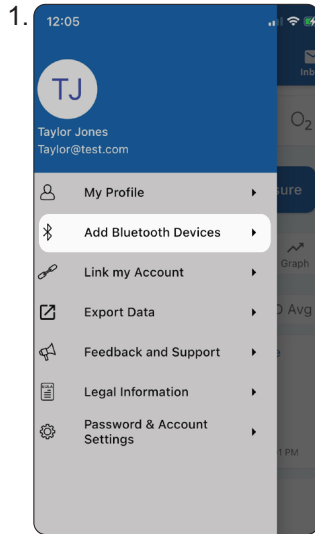
- Select **OFF** and wait 3 seconds to turn OFF airplane mode.

3. If using the UA-1200BLE, or UB-1100BLE, and if step 2 do not solve the issues, then reset the monitor. Follow the instructions in step 4.

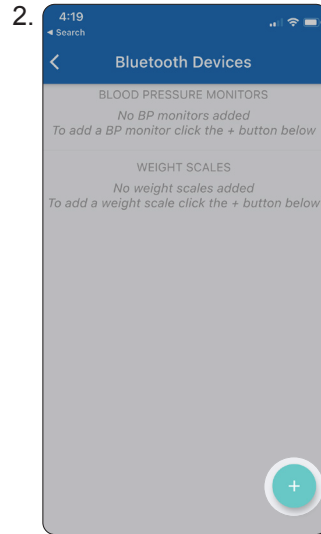
4. On the same side as the USB connector for charging, there is a small reset switch to the left of the USB connector. Use a small probe tool, such as paperclip, to reset the monitor.



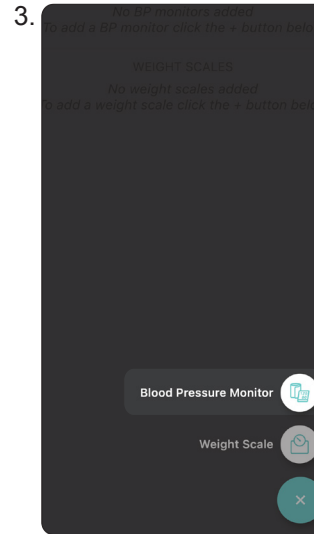
Repair the monitor in Heart Track application



In the app, click on **Menu** and select **Add Bluetooth Devices**



Click on **“+”** icon



Select **Blood Pressure Monitor** (or device category)



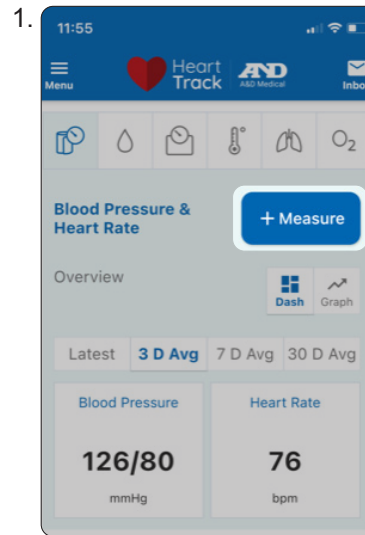
Select the proper device and follow the onscreen instructions to complete pairing

Note: The user must allow or enable location services as it is a requirement from the Apple and Android operating system to allow Bluetooth to work. If you have UA-651CNBLE, please choose UA-651BLE when pairing.

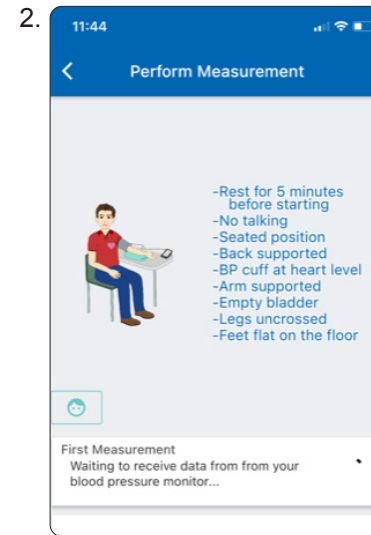
Taking Measurement



From the home screen, **Select the health metric**, i.e. blood pressure, weight, glucose, etc. on the top of the dashboard



“+ Measure” icon



Follow onscreen instructions

Note: User must be in the “Perform Measurement” screen to successfully transmit the measurements. Otherwise, the measurements will be stored in the device until next time they make a connection.